

U-*jazdowski*

Complaint

Seller

Ujazdowski Castle – Centre for Contemporary Art, address: Jazdów 2, 00–467 Warsaw, Poland, entered in the Register of Cultural Institutions maintained by the Minister of Culture and National Heritage of the Republic of Poland under number RIK 15/92, NIP 526 025 12 85, wydawnictwa@u-jazdowski.pl

Customer

Name:

E-mail address:

I hereby submit a complaint about the goods I purchased from the online shop at www.u-jazdowski.pl/en/shop.

Purchased goods:

Description of complaint:

I therefore request:

replacement of goods with defect-free goods

price reduction

withdrawal from the sales contract and return the money to the bank account number:

Date of placing the order in the online shop: _____

Date of submission of complaint: _____

Legible signature
of the Customer

If the goods are found to be defective, the Customer has the right to submit a complaint. On the principles set out in the Civil Code, the Customer may demand that the goods be repaired, that the goods be replaced with goods free of defects, that the price of the goods be reduced, or may withdraw from the contract of sale. The Customer is obliged to deliver the claimed goods together with the complaint to the Ujazdowski Castle – Centre for Contemporary Art. The Seller will consider the complaint and inform the Customer about its decision within 14 days from the date of receiving the complaint along with the complained goods. The notification will be sent to the e-mail address indicated by the Customer in the complaint form.